

71%

Response Rate
Best in our NAE Region
Compared to 45% Last Year

PARENT SURVEY 2020



Dear parents,

Thank you for taking part in the parent survey earlier this year. We had a fantastic response and the feedback was overwhelmingly positive as well as some very valuable suggestions from parents on what they would like to see for the future. I'm particularly proud to say that for the second year running we have seen an improvement on almost every element covered by the survey. This is a very real demonstration that we are listening to your feedback and taking action to continue to offer the best learning experience for all of our families. It also demonstrates the hard work and commitment from everyone at Regents, together with the support and investment we have received as a Nord Anglia Education school. Your views are very important to us in planning the future for our school. During these challenging times it is clear to see the Regents community is there to support each other through it all.

Sarah Osborne-James
School Principal



**REGENTS INTERNATIONAL SCHOOL
PATTAYA**
A NORD ANGLIA EDUCATION SCHOOL

Be Ambitious Be Regents

This year's *top 3...*

Statements with the highest increase since last year:

- Students are supported to develop their talents at school
- The school helps me understand how best to support my child's learning
- The school keeps me informed about my child's successes outside of academic progress

Highest rated statements this year:

- My child is happy at school
- My child feels safe at school
- My child has a good relationship with their teachers



Excellent opportunities outside the classroom and the quality of teaching is good. MIT and Julliard as well as Round Square mean my child has access to world class activities.



Regents have happy and collaborative teachers who enjoy their work - smiles are contagious and happy kids are good learners.

Results

from each area of the survey



98% agree their first contact with our school was positive and welcoming.



95% agree their child is happy at school.



93% say their child has a good relationship with their teacher.



92% agree the school keeps them informed about general school updates.



92% agree our classrooms provide a great learning environment.



90% agree their child is developing independence at school.



88% agree the school provides a stimulating learning environment.

Overview

Our students are happy and feel safe at school and it was great to see a big increase in them being supported to develop their talents. We also saw improvement in them receiving a good quality education, being encouraged to be ambitious and making good progress at school.

Educational Opportunities

The school provides a stimulating learning environment, children participate in a wide range of after school activities and the school prepares my child for the next stage of their study all increased on last year.

Teaching

We saw an improvement in all elements of teaching this year with more parents agreeing their child has a good relationship with their teacher, they are taught by quality teachers, they receive individualised attention and support and they are motivated by their teacher.

Social and Personal Development

There was no major change compared to last year with most parents agreeing their child is developing independence, confidence and a global awareness at school.

Communication

We saw improvement on almost every aspect of communication including keeping parents informed of academic progress, their child's successes outside of academic progress, helping parents to understand how to support their child's learning and happy with the response from school when contacting us about questions or concerns. Feedback and helping parents to support learning at home was two of our action points from last year so it was very encouraging to see this improvement.

Facilities and Services

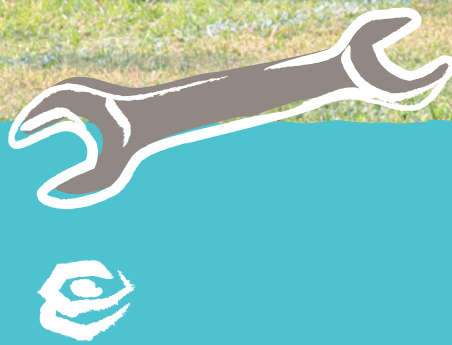
There has been a lot of work over the past couple of years with regards to our services and facilities and it was great to see an improvement with regard to our classrooms, library and research, IT and Performing Arts facilities.

New Starters

For our new families their first contact with the school was positive and welcoming, the admissions process was well organised and their child was given a good induction when they started at the school. All of these aspects saw an increase on last year.



The philosophy and vision for the school is exactly what we want for our children. They will certainly grow up in an environment where they show compassion as well as achieve academically.



Actions

1 SUPPORTING YOUR CHILD'S LEARNING AT HOME

We saw a great improvement in this from 66% to 73% this year but we would like to continue to focus on this. We will continue the frequent parent workshops on key subject areas for parents, running the “stay and play” sessions in Early Primary and the IPC entry and exit sessions for parents to help you get more involved with your children's learning journey.

2 CO-CURRICULAR ACTIVITIES (CCA)

We also saw an improvement in the ability to participate in a wide range of after school activities but we know the offer can be different for certain age groups and that parents would like to see more sports options available, especially for those not selected for one of the sports teams.