

Parent Survey 2019



Dear parents,

Thank you for taking part in the parent survey earlier this year. I would like to share with you the very positive feedback that we have received. I'm particularly proud to say that we have seen an improvement on almost every element covered by the survey. This shows that we are listening to your feedback and taking action to continue to offer the best learning experience for all of our families. It also demonstrates the hard work and commitment from everyone at Regents, together with the support and investment we have received as a Nord Anglia Education school. We value your feedback to help us to continue to improve and make Regents a very special place to be.

Sarah Osborne-James
School Principal

346 parents completed the survey. As promised we donated 100THB per response to our community partner Hand to Hand, a total of 34,600THB.

We saw an improvement in **87%** of all the elements measured across the survey.

Top 3...



Statements with the highest increase since last year:

- Library and research facilities
- I have been accepted into a warm and welcoming community
- The school is led by a quality Principal

Highest rated statements this year:

- I have been accepted into a warm and welcoming community
- Our first contact with the school was positive and welcoming
- The school keeps me informed about general updates



As a parent I am encouraged to come in and share the outcomes of the students' learning frequently. There is always a great buzz in the school.



Results from Each Area of the Survey

Overview

Our students feel happy and safe at school with improvements in the quality of the School Principal, students being encouraged to be ambitious and receiving a quality education.



94% agree their child is happy at school

Educational Opportunities

Our students participate in a wide range of visits and the school provides a stimulating learning environment both increased on last year along with promoting a healthy lifestyle, participating in a wide range of sports and preparing children for the next stage of their studies.



87% agree the school provides a stimulating learning environment

Teaching

Most parents agree their child has a great relationship with their teacher and we saw an improvement on every aspect of this section of the survey. Parents agreed that their children are taught by quality teachers, the school provides a stimulating learning environment and students are supported and are motivated by their teachers.



91% agree their child has a good relationship with their teacher

Social and Personal Development

Again, we were delighted to see an increase in every aspect of this section of the survey in terms of student's interaction with others at school, developing their confidence, independence and their global awareness.



91% agree their child is developing independence at school

Communication

Compared to last year we saw an improvement on every element of communication, in particular keeping parents informed about their child's success outside of academic progress and general updates. As you will see from our action points this is area we have focused on this year and will continue to work to improve still further.



95% agree the school keeps me informed about general school updates

Facilities and Services

We saw some our biggest improvements in this area following all of the work carried out last summer, in particular for the library and research facilities, classrooms and IT teaching facilities.



90% feel that our classrooms provide a great learning environment

New Starters

For those families new to our community we saw an improvement on every aspect of this section providing a warm welcome, a well-organised admissions process, providing all the relevant information needed and living up to expectations.



97% feel they have been accepted into a warm and welcoming community.

“ My son clearly enjoys Regents and is always keen to learn something new each day. ”

Actions

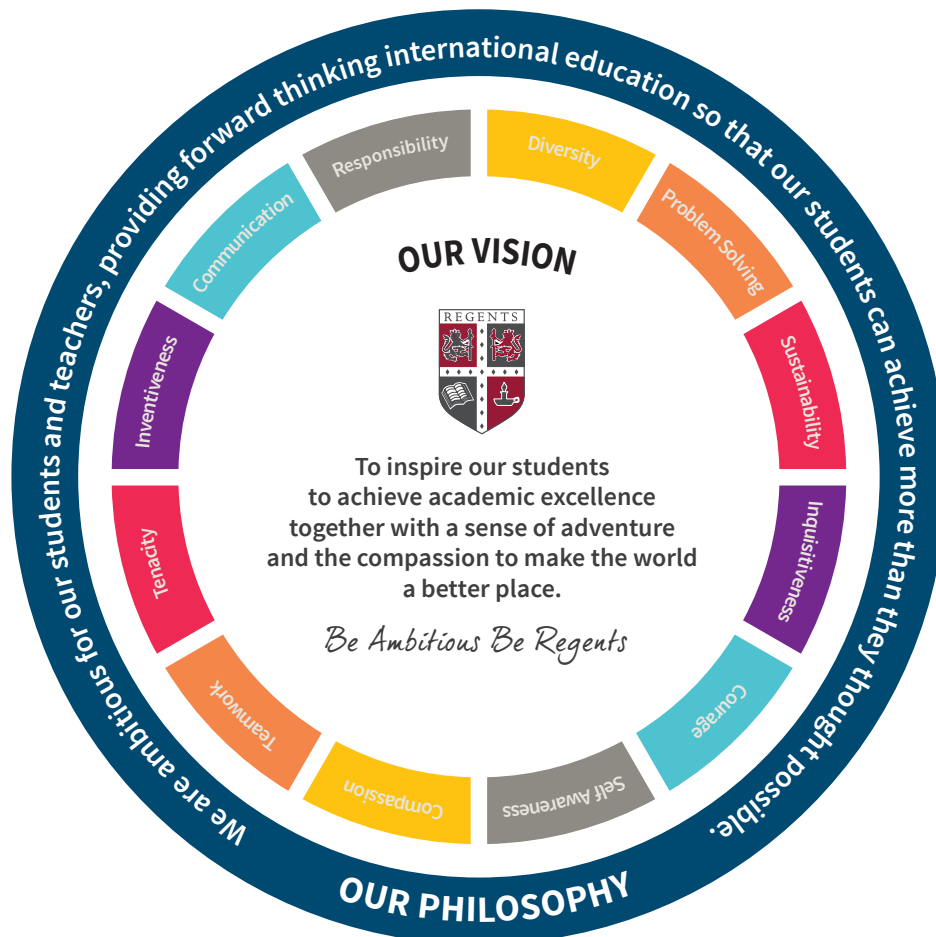
- 1** *Improving feedback to parents* Although there was an improvement in feedback to parents about their child's progress we will continue to work on this. For this academic year we have introduced three reports, one per term, to provide more regular feedback to parents about their children's progress and their achievements. The format has also been more standardised across the school so parents get more consistent feedback as their child progresses through the school.
- 2** *How to support your child's learning at home* Parents also asked for more information to help support their child's learning at home. So, we have introduced more frequent workshops on key subject areas for parents and presentations at the monthly PSG meetings. These have been extremely well attended and we will continue for the new academic year. We have also had “stay and play” sessions in Early Primary to help get parents more involved with their children's learning journey.
- 3** *Improving lunch options* Although not an area of weak performance in the survey there were some comments from parents about the school lunch facilities. As promised last year, we now have our Food Committee in place with representatives from our students, parents, staff and catering provider meeting on a regular basis. The Secondary facilities have been refurbished so that we now have a cool and contemporary eating area for students and staff to enjoy. The coffee shop has also had a refurbishment earlier this year to make it a more comfortable space, which we know many parents have appreciated. A refurbishment of the Primary canteen is also planned this summer.
- 4** *CCA variety and availability* Another area that was mentioned by some parents was the availability of CCAs. This is something we will be looking at for next year to ensure there is a balanced programme available for all year groups.



“ Teachers are engaged, energetic and knowledgeable. ”



5 Our Philosophy and Vision Our philosophy is all about being ambitious for our students and our teachers, providing forward thinking international education so that our students can achieve more than they thought possible. Our teacher recruitment looks for teachers who can help us to deliver this and the professional development provided by the Nord Anglia Education group means we have some of the best teachers in the world. Our turnover of teachers this summer will be very low, which reflects the dedication and commitment of the teachers we have and learning consistency for our students.



Be Ambitious Be Regents