

HELPING OTHERS TO BE THE BEST THEY CAN BE

# THE BRITISH INTERNATIONAL SCHOOL

16 May 2014

Dear Parents / Guardians,

Puxi, Shanghai

**RE: YEAR 5 CAMP MEDICAL INSURANCE UPDATE** 

During the recent information session, several parents asked for clarification of what happens in the event of an accident that requires medical treatment while the students are at Camp. Below I have given an overview of procedures, but please do contact me if you have any further questions.

## Insurance

In addition to the individual student medical insurance details provided to us by parents, BISS takes out specific medical insurance cover for each child and staff member for this trip. This insurance is provided by AIG.

## **Medical Support**

We have international medical advice from SOS International, a professional medical service. They support us with immediate medical and evacuation instructions in the event of an emergency. Prior to the trip we provide them with all the details of the camp schedule and medical records for all students and staff attending, as well as our medical insurance details.

Nurse Isabelle will attend the camp and several of the BISS staff and Terratribes Instructors are First Aid qualified. In the event of a medical emergency, teachers will contact Nurse Isabelle in the first instance then, if necessary, contact the SOS International hotline to receive immediate advice.

### Hospital Treatment

In the event that a child has to be treated at hospital, SOS will provide advice about the nearest and most suitable provision. They will liaise with the hospital to ensure that the hospital is ready to deal with the child and to provide all the insurance information in advance. This means that no cash payments are required and no delays in a child's care arise. Depending on the location and the nature of an injury, SOS will advise as to whether the child should be transported to hospital in an ambulance or a "standby" vehicle provided by Terratribes.

### Parental Communication

In the event of any medical situation, BISS staff will liaise closely with parents to provide detailed information and updates about the child.

I hope this information is clear but do contact if you have any further questions.

Regards,

Niki Meehan Head of Primary

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