

# JOB DESCRIPTION AND PERSON SPECIFICATION

| JOB FAMILY                 | The British International School Abu Dhabi, Marketing Department  |
|----------------------------|---|
| JOB TITLE                  | Marketing and Communications Officer  |
| JOB PURPOSE                | To deliver clear, timely word of mouth marketing, communications, events, parental liaison, website development and any other required marketing support. |
|                            | To promote the school as a leader in the field of educational best practice, to increase advocacy, retention and enquiries to the school.                 |
| REPORTING TO:              | Marketing and Admissions Manager  |
| DIRECT<br>REPORTS:         | N/A   |
| OTHER KEY<br>RELATIONSHIPS | Admissions, stakeholders, parental communities  |
| PACKAGE:                   | Competitive remuneration and benefits based on experience   |
|                            |   |

# RESPONSIBILITIES AND DUTIES

### Marketing

- Maintain and develop the website as a marketing tool particularly in regard to content and SEO
- Supporting the new website development project in terms of content development
- Increase online presence through digital marketing and social media
- Continuously update a range of publications that supports the work of the Admissions and Marketing team
- Develop publications that support the work of teachers and the standard of their documents sent externally.
- Continuously update the bank of photos we have for communications, marketing and admissions use
- Focus on delivering the distinctiveness agenda of the school

## Communications

- Create a communicative atmosphere between the school's parents, teachers and students in order to build a community that represents all of the school's nationalities and the UAE
- Attend coffee mornings, class parent forums and other parental forums that enable regular communication with parents and provide key feedback on parental perception of the school and events
- To support PR and media opportunities
- Collect good news stories from around the school, and work with teachers and students to
  ensure that stories are filtered into the internal communications and media
- To compile and deliver weekly communications with parents including the online newsletter and other areas as required

### Events

- Create and project manage an annual programme of educational events that deliver themes related to the community, charity and education
- To support with the communication of key events, updates, notices and any other news that is relevant for the community

### **Brand Management**

- Create signage and displays that are representative of the school brand.
- Create school collateral, communications and events that adhere to the school brand guidelines.

# PERSON SPECIFICATION

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|---|-----------|
| Qualifications/Training   |           |
| Degree  | Essential |
| Experience  |           |
| Experience of the production of printed collateral                                  | Essential |
| Demonstrable experience of writing, editing and proofing copy.                      | Essential |
| Planning priorities and delivering against agreed service levels and targets        | Essential |
| Working with people from different cultures and countries                           | Essential |
| Familiar with the National Curriculum of England and the IB Diploma                 | Desirable |
| Experience of successful brand-building work.                                       | Desirable |
| Skills  |           |
| Excellent Communications skills, particularly written and spoken English            | Essential |
| Ability to prioritise and deliver against agreed service levels and targets         | Essential |
| Personal IT skills including creative and CMS packages                              | Essential |
| High level interpersonal skills   | Essential |
| Event and Project management  | Desirable |
| Personal Attributes   |           |
| Results driven with high energy level   | Essential |
| Highly Effective communicator and influencer  | Essential |
| Team player with good integrity   | Essential |
| Can Do attitude and flexible  | Essential |
| Organised   | Essential |
| Ability to listen to others, formulate overall view and gain commitment from others | Essential |
|   | Essential |
| Affinity with and interest in education   | Essential |