



## 2018-2019 School Year Uniform Information

Dear Parent,

Please be noted the following information regarding the uniform purchasing for school year 2018- 2019.

### Uniform Week

Open Time: 13<sup>th</sup> to 15<sup>th</sup> August 8:30 am – 4:00 pm

Location: Multifunction Room Ground Floor

Payment methods: Wechat Pay, Alipay, China Union Card and Cash only

All the exiting students are suggested to purchase the uniforms after 15<sup>th</sup> August to avoid the crowds.

### Uniform Shop

Open Time: 8:30 am to 3:30 pm every school days starting from 16<sup>th</sup> August

Location: Uniform Shop onsite

Payment methods: Wechat Pay, Alipay, China Union Card and Cash only

### Frequently Asked Questions and Answers:

**Q.** Can I use the International Credit cards?

**A.** No. Wechat Pay, Alipay, China Union Card and Cash only

**Q:** Can I request the invoice after my purchase?

**A:** Yes. Please bring your purchase receipt and apply for invoices within one month from the purchase day in the uniform ship. Please be noted that all the items could not be changed or refunded after the invoice is issued.

**Q:** Can I have the items I bought change or refund?

**A:** Please see attached exchange policy.

If you have any questions or suggestions, please feel free to contact us by [liscd@t3uniform.com](mailto:liscd@t3uniform.com).

### Exchange Policy

1. We provide commodity exchange service only, but the price difference cannot be refunded.



2. Please bring the products bought from on-site store or online shop to the uniform shop on campus to exchange the items.
3. Present the receipt or online purchasing record.
4. The products for exchange are acceptable on the condition that it should be new and intact, ready to be sold again.
5. Exchange services are applicable for products purchased within one month.
6. Swimming suits, swimming shorts, swimming cap or other items which are labeled as “no return upon deal” will not to be exchanged.
7. Any products with quality problem can be exchanged without any condition.

尊敬的家长

请知晓以下关于校服销售的信息.

### 校服周

时间：8月13号至8月15号，开放时间上午8:30至下午4:00

地点：行政楼一楼多功能教室

付款方式：微信支付，支付宝，有银联标志的银行卡

因为8月13号至15号为新生集中购买日，我们建议老生尽量在8月15号之后到校复试购买校服。

### 校服商店

开放时间：从8月16起 上午8:30至下午3:30

地点：行政楼一楼校服商店

付款方式：微信支付，支付宝，有银联标志的银行卡

### 常见问题及回答

Q: 我可以使用国外银行卡支付吗?

A: 不可以。银行卡只接受有银联标志的

Q: 购买之后可以有发票吗?

A: 可以。你可以自购买之日一个月之内申请开具发票。请带上购买凭证去校服商店申请，并留下你的发票信息，我们会统一开具电子发票。但一旦开具发票，就不再接受换货服务了。



Q: 购买后我可以退换货吗?

A: 请详见退换货政策。

如果您还有任何意见和建议, [请联系 liscd@t3uniform.com](mailto:liscd@t3uniform.com)

### 换货政策

1. 我们只提供换货服务, 差价不找零。
2. 商店销售产品或者网上商店购买产品都在校服商店办理换货。
3. 请在换货时提供换货小票, 或出示网上购买记录。
4. 请在购买之日一个月内申请换货, 过期不再接受。
5. 所换商品需要保留吊牌并不影响第二次销售。
6. 泳衣、泳裤、泳帽或者出售时标注不能退换的产品不再提供换货服务。
7. 如有质量问题无条件提供更换。