



Dear Parents,

Now that the Back to School Events are finished, we would like to answer some of your questions and introduce you to our 'Pop-up Shop' system of getting your new uniform.

How does a 'Pop-up Shop' work?

The idea of the 'Pop-up Shop' step by step:

1. Saracen Wear Representatives will come to the school with the sizing sets of the uniform.
2. Parents then can come with their children to try on the sizes of the uniform they need.
3. You can either order your items there & then, or you can order it online back at home at www.saracenwear.com.
4. Your order will be ready to pick up during the following 'Pop-up Shop'.

When are the 'Pop-up Shops' in NAISAK School?

26 September 1pm - 3pm
10 October 1pm - 3pm
24 October 1pm - 3pm

7 November 1pm - 3pm
21 November 1pm - 3pm
5 December 1pm - 3pm

What if I want to return/exchange the item I purchased during Back to School event/ Online?

You can come to one of the 'Pop-up Shops', return the items that didn't fit and the Saracen Wear Representative will order the correct size for you. You will be able to pick up your order the following 'Pop-up' Shop.



Alternatively, you can order your new size online, and come to the following 'Pop-up Shop' to pick up your new order and ask for a refund for the items that didn't fit.

To order uniform online, please go to www.saracenwear.com.

Register using the School code: **NK1106, choose your new uniform and pick up your order during the following 'Pop-up Shop' (Please allow 4 working days to process your order).**

How can I contact you with a specific query?

One of our representatives will be happy to help at the Pop-up Shop or by email on **info@saracenwear.com** or telephone on **4039 0264** during working hours (7am-3pm Sun-Thurs)

Saracen Wear Team