



18 September 2017

SCHOOL UNIFORM – SHORTS PURCHASED FROM OUR UNIFORM SHOP

Dear Parent/Guardian

It has recently been brought to my attention that there is a design fault with some of the new shorts sold in our uniform shop during this academic year. A small number of the shorts produced by Parsons Textiles have a faulty clasp which can lead to a sharp point protruding through the front of the shorts. Parsons Textiles have agreed to replace any faulty clasp and any parents wishing to have their clasp changed can also do so free of charge.

We also sell shorts produced by another supplier called TeamStyle – these are unaffected by this issue and so do not require repair.

Although we are confident of the quality of the clothing we supply at BISS Puxi we would still like to apologise for any inconvenience caused and I would like to thank the parents who contacted the school to raise this issue. We are pleased our suppliers have been able to act so swiftly on this and hope there will be no further problems with these items.

If you have any questions about this issue, then please don't hesitate to contact me at p-kelly@bisspuxi.com.

Yours faithfully

Paul Kelly
Deputy Headteacher (Pastoral)